

~ Tech Tips From Ozzie ~

Fail Secure Loop Detectors: Our standard DC loop detector (#2500-2375) does not have a fail secure mode. If you need a loop detector with a fail secure mode, please order #2500-2376. This detector has two relays – relay #2 can be used for fail secure operation.

This should be considered when replacing or adding a free-exit loop on relay logic operators manufactured prior to the year 2000. This prevents the door or gate from opening automatically if the power goes out and then comes back on.

Dip Switch Tip: Turning on Dip Switch #6 will extend reversing delay to three seconds.

This prevents “whipping” of long swing gates during reversals.

Smoother Stopping and Reversals with DC Operators: Removing the brake resistor on DC operators will make stopping and reversals much smoother. This is especially noticeable on swing gate operators in mid-travel reversals. You can get more information in operator installation guides and wiring diagrams.



Linear/OSCO

Technical Support

Direct Line 1-800-333-2508



Phone System Changes on the Way!

This summer, Linear/OSCO will be installing an upgraded phone system to better handle our customers' needs.

We are planning the installation during a weekend to minimize disruption. Please be patient if you experience any difficulty in reaching us during this period.

19 Railroad Street • P.O. Box 128 • Casnovia, Michigan 49318
Phone: 1-800-333-1717 • Fax: 1-800-986-6726
Visit: www.operatorspecialty.com • Email: info@operatorspecialty.com



Casnovia, MI 49318

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Operator Specialty Company, Inc.



OPENER FORUM

Linear ACCESS

Linear OPERATORS

Linear RADIO

Published for the dealers and distributors of Operator Specialty Company, Inc.

Summer 2006

Model HSLG Industrial Slide Gate Operator Celebrates 30 Years of Production!

As America celebrated its bicentennial in 1976, the fledgling young Operator Specialty Company shipped its very first heavy-duty slide gate operator appropriately dubbed the Model HSLG.

The unique post-mount cabinet design and simple, efficient belt and chain reduction proved to be a winning combination providing ease of installation and rugged dependability.

Over the past 30 years of continuous production, the HSLG has proven to be the most popular slide gate operator model in the line year after year. It has earned a reputation in the field as a tireless workhorse, with some customers reporting well over a million cycles of trouble-free operation. If service is required, the wide removable door provides convenient access to the spacious cabinet offering ample room for accessories.

The post mount design not only simplifies installation, it raises the operator above the ground, protecting the components from minor flooding, snow and ice, as well as rodent infestation.

Although the HSLG has seen significant upgrades over its 30-year history (powder coat finish, solid state controls, PSC motors to name a few), it has remained true to its original design and fundamental values of simple installation, superior reliability, and built-to-last performance. In this era of rapid change, heightened security, and enhanced expectations, it's good to know that the HSLG's legacy of no-nonsense heavy-duty performance never goes out of style.



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New Addition to the Web Site

Linear/OSCO is pleased to announce that current operator wiring diagrams are now available online.

Simply click on the red downloads button on the home page and choose “current model wire diagrams” under the MISC. category.

This is just one way that we are working to provide you with useful information for your new operator installations. To visit our web site for current wiring diagrams or to obtain other useful information, go to:

www.operatorspecialty.com

Please be aware that the wiring diagrams available online will be the current revision. If you are interested in receiving a wiring diagram for an old installation, please contact Technical Service to obtain the correct diagram for your operator.

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PERMIT NO. 3

Linear/OSCO Technical Seminars

Linear/OSCO held two consecutive seminars the week of March 7-10, 2006. Response from those attending was very positive.

Subjects covered were basic electricity, equipment application, hands-on troubleshooting of operators, access control devices, ASTM F2200, UL325, and the latest in safety standards for gate operators, as well as a question and answer session.

Linear/OSCO is overall committed to providing annual technical seminars to our customers every year in the month of March. If you are interested in attending a future Linear/OSCO technical seminar, please contact Cheryl at 1-800-333-1717, ext. 3334.

"Wish I took this class 10 years ago when I started installing. Thanks for everything!"

"Food was great! Instructors and staff all did a great job. Very professional."

"Very informative and professionally presented."

"Thanks for the excellent information. The knowledge I received will help me a lot. Hats off to all."



Participants of OSCO's March 7-8 Technical Seminar included the following companies (in no particular order): Town & Country Fence - Brooklyn Park, MN; Van't Hof Door & Gate Systems - Grand Rapids, MI; Space Center Storage - Lexington, KY; Metro Fence Co. - Coraopolis, PA; Quality Fence - Terre Haute, IN; Howmet Corp. - LaPorte, IN; Stanley Alarm Systems - Bay City, MI; Master Halco - Milwaukee, WI; Culp Door Sales & Service - Goshen, IN; Blue Ribbon Fence - Hooksett, NH; Master Halco - Blaine, MN; White Fence & Gate Co. - Elk Mound, WI; C-Gate Entry Systems - Sylvania, OH; Doors Galore - Clayton, OH; Dach Fence - Rockford, IL; Dakota Fence - Fargo, ND, and Sullivan Fence - Saginaw, MI.



Participants of OSCO's March 9-10 Technical Seminar included the following companies (in no particular order): American Fence Erectors - Grandville, MI; Madison Iron Works - Madison, IN; Southern Ohio Fence - Lucasville, OH; DeWitt Fence Co. - Lansing, MI; Southway Fence Co. - Canton, OH; Tri-Cor International - Lombard, IL; Justice Fence - Battle Creek, MI; Hamilton Lumber - Hamilton, MI; Double D&D Materials - Dayton, OH; Merchants Metals - Oscar, LA; Jones Fence - Louisville, KY; American Erectors - Lowell, IN; American Fence - Chippewa Falls, WI; C-Gate Entry Systems - Sylvania, OH; Sidney Lawn & Landscape - Sidney, OH; Holder's Total Security - Tulsa, OK, and Youngstown Fence - Youngstown, OH.

RMA's for Linear Access and Radio Products

Please be aware of required procedures to return Linear branded access and radio products sold through Linear/OSCO.

In order to ensure that your request for return authorization is processed effectively, in some cases it may be necessary for you to call Linear Technical Support for troubleshooting assistance. The Linear Technical Support number is listed at the end of this article.

Recently, Linear has requested that

some troubleshooting issues be sent to the Linear Technical Support team. If the Linear technician believes that the product issues that you are facing warrant a return, the technician will provide you with a ticket number. Please be prepared to present the following items to your inside sales person at OSCO upon initiating a request for an RMA:

1. Ticket number from Linear technician
2. Original shop order number

3. Original invoice number
4. Your P.O. number if a direct replacement is needed

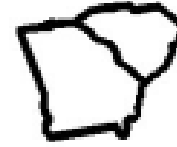
Remember, Linear/OSCO will continue to provide you with reliable and trusted technical support that you have depended on throughout the years!

**Linear Technical Support
1-800-421-1587**

New Faces in the Linear/OSCO Team



Fred Ross
Linear Entry Systems
District Sales Manager
South Carolina and Georgia



Linear Entry Systems is proud to welcome Fred Ross. He has 20 years experience in the overhead door, access control and gate industry. For twelve years Fred worked on the manufacturing side and eight years on the retail service, installation and sales side of the business.



Dan Harriman
Linear Entry Systems
District Sales Manager
Kansas, Missouri, Iowa and Nebraska



Dan Harriman joins Linear Entry Systems with eight years combined experience in management, sales and service for the garage door industry.



Troy Hawkins
Linear Entry Systems
District Sales Manager
Southern California and Southern Nevada



Before joining Linear Entry systems, Troy Hawkins worked at Elite Access Systems in Southern California for five years. He also has experience working for a local distributor of gate operators and telephone entry systems.

Linear Literature Requests

As we quote more and more Linear accessories, a lot of our customers are requesting literature and installation manuals on Linear products.

To immediately obtain Linear literature, you can go to the web site at www.linearcorp.com, or you can click

on "Links" from the Linear/OSCO web site home page at www.operatorspecialty.com to download copies.

If you do not have access to the internet, we'll be happy to mail Linear literature, as well as OSCO literature.

Employee Spotlight: Jason Jensen ~ Technical Support



If you have ever needed to talk to Linear/OSCO's technical support, chances are that at one time or another Jason has been the one on the other end of the phone.

His expert knowledge with our operators - past and present, is a perfect example of why, with great pride, we can "boast" at the abilities of our technical support department.

Jason started right out of high school with OSCO, where his major was as a mechanical draftsman, so naturally he was placed in the engineering department. He learned the electrical and mechanical design of all our operators.

His responsibilities have included quality control, special designs, and he has worked closely with production on building procedures.

Jason often helped in technical support, and over the years decided this was the direction he wanted his career to go.

Jason worked ten years in engineering and seven years in technical support. This being said, Jason is very good at helping customers with installations - before, during, and after.

When he's not working, you can find him on a hunting trip or fishing a nearby river. This bachelor is an avid sportsman who loves the outdoors.

We hope you will not need technical support, but if you do, "rest assured, Jason's on the job."

*Motivation is what
gets you started.*

*Habit is what
keeps you going.*